Dinas a Sir Abertawe

Cofnodion Cyfarfod y Panel Perfformiad Craffu - Gwasanaethau Plant a Theuluoedd

Ystafell Bwyllgor 5, Neuadd y Ddinas, Abertawe

Dydd Llun, 24 Chwefror 2020 am 4.00 pm

Yn Bresennol: Y Cynghorydd P R Hood-Williams (Cadeirydd) oedd yn llywyddu

Y Cynghorydd(wyr)	**Y Cynghorydd(wyr)**	**Y Cynghorydd(wyr)**
C Anderson	M Durke	K M Griffiths
P K Jones	S M Jones	
W G Lewis	D W W Thomas	

Hefyd yn bresennol

Elliott King	Aelod y Cabinet - Gwasanaethau Plant
Sam Pritchard	Aelod y Cabinet - Gwasanaethau Plant

Swyddog(ion)

Gavin Evans	Rheolwr y Gwasanaethau Pobl Ifanc
Liz Jordan	Swyddog Craffu
Damian Rees	Prif Swyddog dros Ddiogelu
Julie Thomas	Pennaeth y Gwasanaethau Plant a Theuluoedd
Gemma Whyley	Rheolwr Rhaglen Trawsnewid y Gwasanaethau Plant a Theuluoedd

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1 **Datgeliadau o fuddiannau personol a rhagfarnol.**

Ni ddatgelwyd unrhyw fuddiannau.

2 **Gwahardd pleidleisiau Chwip a Datgan Chwipiau'r Pleidiau**

Ni wnaethpwyd unrhyw ddatganiadau.

3 **Cofnodion y Cyfarfod(ydd) Blaenorol**

Cytunodd y panel fod nodiadau'r cyfarfod a gynhaliwyd ar 18 Rhagfyr 2019 yn gofnod cywir o'r cyfarfod.

4 **Cwestiynau gan y cyhoedd**

Ni ofynnwyd unrhyw gwestiynau gan aelodau'r cyhoedd.

5 **Cyflwyniad - Y cynnydd ar Raglen Gwella Plant a Theuluoedd**

Daeth Gemma Whyley, Rheolwr y Rhaglen Trawsnewid, i'r cyfarfod i gyflwyno diweddariad am gynnydd o ran Rhaglen Wella'r Gwasanaethau Plant a Theuluoedd.

Pwyntiau i'w trafod:

- Gwasanaeth ar ddechrau a diwedd dydd rhanbarthol yw Ymyl Gofal. Mae'n wasanaeth hyblyg sy'n gweithredu 7 niwrnod yr wythnos a'r tu allan i oriau.
- Byddai'n dda i'r panel weld astudiaethau achos mewn perthynas ag Ymyl Gofal.
- Strategaeth Lles a Chynnwys Staff - derbyniwyd caniatâd gan y TRhC i gyflwyno hwn fel gwasanaeth llawn.
- Polisi cadw staff wedi'i gytuno gan y TRhC ac yn cael ei weithredu. Mae'n bwysig creu sefydlogrwydd yn y gweithlu.
- Cyngor a Chefnogaeth Integredig (CCI) - yn cael ei gyflwyno'n dilyn cynllun peilot y llynedd. Wedi gweld lleihad mewn galw am wasanaethau statudol y cyngor.
- Mae CCI yn dîm amlddisgyblaeth â staff yn gweithio yn Neuadd y Ddinas, gan gynnwys gweithiwr gofal iechyd sylfaenol, Swyddog Lles Addysg, gweithiwr pobl ifanc yn eu harddegau a'r heddlu. Gallant rannu gwybodaeth a phenderfynu ar yr ymateb priodol. Bydd enw'r gwasanaeth yn newid i'r 'Pwynt Cyswllt Unigol'.
- Cynlluniau Gweithredu Arolygiad - Mae'r Gwasanaethau Plant a Theuluoedd wedi cael nifer o arolygiadau dros y ddwy flynedd ddiwethaf. Mae'n ymateb i gynlluniau gweithredu arolygiad trwy'r Rhaglen Wella. Mae'r rhan fwyaf o'r gwaith wedi'i gwblhau, mae nifer o dasgau'n cael eu cwblhau ac nid yw gwaith wedi dechrau ar chwech ohonynt. Mae pump o'r tasgau nas dechreuwyd yn perthyn i'r System Wybodaeth Gofal Cymunedol a roddir ar waith ym mis Mehefin, felly bydd y systemau ar draws Cymru wedi'u safoni. Gofynnwyd a all Abertawe gynnal cynllun peilot y modiwl mabwysiadu ac a ellir neilltuo mynediad at addysg.
- Blaenoriaethau wrth Symud Ymlaen - gobeithir lansio tîm PDG ar ei newydd wedd ym mis Ebrill trwy gynnal arddangosfa gelf. Rydym yn gweithio gyda phlant a gweithwyr cymdeithasol i'w datblygu. Mae'n dangos sut mae'r adran wedi croesawu'r Ddeddf Iechyd a Llesiant trwy ymgymryd â gweithgareddau cydgynhyrchu.

Camau Gweithredu:

- Ychwanegu eitem at raglen waith y dyfodol - astudiaethau achos Ymyl Gofal.

6 Diogelu (Llinellau Cyffuriau a Chamfanteisio'n Rhywiol ar Blant)

Briffiwyd y Panel ar ddiogelu mewn perthynas â llinellau sirol a Chamfanteisio'n Rhywiol ar Blant (CRhB) gan Damian Rees, Prif Swyddog dros Ddiogelu.

Pwyntiau i'w trafod:

- Mae cudd-wybodaeth yr heddlu o fis Ionawr 2020 wedi nodi bod y rhan fwyaf o Ymgyrchoedd Llinellau Sirol ar draws Cymru yn Abertawe, ac mae'n sylweddol uwch nag yn unman arall yng Nghymru. Gwybodaeth

bosib yw'r wybodaeth hon ar hyn o bryd ac mae angen ymchwilio ymhellach iddi. Mae'n ymddangos fod y tueddiad wedi cynyddu ond gallai hyn fod yn rhannol oherwydd gwell monitro a chofnodi yn Abertawe. Gall y cyngor dybio'n unig ar hyn o bryd, oherwydd bod angen ymchwilio'n sylweddol iddo, ac mae angen i'r cyngor sicrhau bod gweithdrefnau diogelu cadarn ar waith. Wrth i hyn ddatblygu, gall yr adran ddod â gwybodaeth fwy cadarn i'r Panel.

- O'r 20 o bobl ifanc yr oedd angen ymyriad arnynt ers mis Ebrill 2019 trwy brotocol CRhB, daw chwech ohonynt o awdurdodau lleol eraill.
- Mae'n flaenoriaeth o ran y Rhaglen Wella ac mae grŵp strategol yn arwain y gwaith hwn.
- Gwnaed gwaith a dargedwyd gan y cyngor a'r heddlu gyda staff y rheilffyrdd er mwyn eu helpu i fod yn weithredol ac i wybod yr hyn y dylent ei wneud os bydd ganddynt bryderon ynghylch person ifanc.
- Mae'r cyngor eisoes yn gweithredu gan ddefnyddio ymagwedd ddiogelu gyd-destunol ond mae'r cynllun peilot ffurfiol yn dechrau.
- Agwedd arall ar yr ymagwedd hon yw creu lleoedd diogel i blant fod ynddynt. Mae enghreifftiau o le diogel yn cynnwys newid y goleuadau mewn parciau; agor lleoedd y mae plant yn mynd iddynt; meithrin perthnasoedd gyda phlant a'u cyfeirio at weithgareddau cadarnhaol.
- Mae'r panel yn teimlo y bu lleihad yn y gwasanaethau ieuenctid. Nid yw aelod y cabinet yn teimlo bod lleihad wedi bod, ond cafwyd gwared ar y rhai nad oeddent yn cael eu defnyddio llawer, ac mae'r rhai sy'n cael eu defnyddio'n dda wedi parhau.
- Mae'r adran yn ystyried y posibilrwydd o gael strategaeth pobl ifanc.
- Ar 13 Mawrth 2020, cynhelir cynhadledd pobl ifanc ar gyfer rheolwyr a staff y rheng flaen.

7 Amserlen y Rhaglen Waith ar gyfer 2019-20

Derbyniwyd ac ystyriwyd y rhaglen waith gan y panel.

Cytunwyd ar yr eitemau canlynol ar gyfer y cyfarfod nesaf ar 27 Ebrill 2020:

- Sesiwn Friffio ar Asesiadau Gofalwyr
- Adroddiad Swyddfa Archwilio Cymru ar fynd i'r afael â thrais yn erbyn menywod a cham-drin domestig (gan gynnwys gwaith maes yn Abertawe ymhlith eraill)
- Monitro perfformiad

Caiff yr eitemau sy'n weddill ar y rhaglen waith eu hamserlennu ar gyfer y flwyddyn ddinesig nesaf.

8 Llythyrau

Ystyriwyd y llythyrau gan y panel.

Daeth y cyfarfod i ben am 5.30pm.

To:
Councillor Elliott King, Cabinet Member for Children Services (Early Years) / Councillor Sam Pritchard, Cabinet Member for Children Services (Young People)

Please ask for:
Gofynnwch am: Scrutiny

Scrutiny Office Line:
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e-Mail
e-Bost: scrutiny@swansea.gov.uk

Date
Dyddiad: 9 March 2020

Summary: This is a letter from the Child & Family Services Scrutiny Performance Panel to the Cabinet Members for Children Services following the meeting of the Panel on 24 February 2020. It covers Child and Family Improvement Programme and Safeguarding.

Dear Cllr King and Cllr Pritchard,

The Panel met on 24 February to receive an update on progress on the Child and Family Improvement Programme and to discuss Safeguarding (County Lines and Child Sexual Exploitation).

We would like to thank you both and Julie Thomas, Gemma Whyley, Damian Rees and Gavin Evans for attending and answering questions. We appreciate your engagement and input.

We are writing to you to reflect on what we learnt from the discussion, share the views of the Panel, and, where necessary, raise any issues or recommendations for your consideration and response. The main issues discussed are summarised below:

Progress on Child and Family Improvement Programme

Gemma Whyley, Transformation Programme Manager attended to present an update on progress with the Child and Family Improvement Programme.

We heard that Edge of Care is a regional wraparound service, which is a flexible service 7 days a week and out of hours. We discussed and agreed that it would be good for the Panel to see case studies in terms of Edge of Care and this will be added to the future work programme.

We heard that regarding the Staff Well-being and Engagement Strategy, agreement has been received from CMT to roll this out as a full service.

We also heard that the Staff Retention Policy has been agreed by CMT and is being implemented. We agreed that this is important to create stability in the workforce.

We were informed that Integrated Advice and Assistance (IAA) is rolling out formerly following a pilot last year and that you have seen a reduction in demand for Council statutory services.

We heard that IAA is a multi-disciplinary team with staff based at the Guildhall including a primary healthcare worker, Education Welfare Officer, Adolescent worker and Police. We also heard that they are able to share information and decide what response is appropriate. We were informed that the name of the service is changing to 'Single Point of Contact'.

We heard that there have been a number of inspections in CFS in the last two years and that you are responding to inspection action plans through the Improvement Programme. We were informed that the bulk of the work is completed, a number of tasks are in progress and six have not started. We heard that five of those not started are related to the new Community Care Information System (CCIS) which is due to be implemented in June, so systems will be standardised across Wales. We heard that you have asked if Swansea can pilot the adoption module and that education have ring-fenced access.

Regarding Priorities Moving Forward we heard you are hoping to launch a newly designed LAC team in April with an art exhibition and that you will be working with children and social workers to develop it. We also heard that it shows how the Department has embraced the Health and Well-being Act by engaging in co-production activity.

Safeguarding (County Lines and Child Sexual Exploitation)

Damian Rees, Principal Officer for Safeguarding briefed the Panel on Safeguarding in relation to County Lines and Child Sexual Exploitation (CSE).

We heard that Police intelligence from January 2020 identified the majority of County Lines operations across Wales is in Swansea, and is significantly more than any other place in Wales. We were informed that this information is very tentative at present and needs to be unpicked further. Also that the trend appears to have increased but could be due partly to better monitoring and recording in Swansea. We heard that the Council can only hypothesise at present, as it needs significant research, and that the Council needs to ensure robust safeguarding procedures are in place. We heard that as this develops, the Department will be able to bring more robust information to the Panel.

We heard that of the 20 young people who required intervention since April 2019 via the CSE protocol, six are from other local authorities.

We were informed that it is a priority in terms of the Improvement Programme and there is a strategic group driving this work.

We heard that a targeted piece of work was undertaken between the Council and police, with railway staff, to help them be proactive and know what to do if they have concerns about a young person.

We discussed that the Council is already operationally using a contextual safeguarding approach but the formal pilot is starting now.

We were informed that the other aspect of this approach is creating safe places for children to be, and that examples of a safe place include, changing some of the lighting in parks; opening up spaces children are going too; building relationships with children and diverting them into positive activities.

The Panel felt there had been a reduction in youth services. You said that you didn't think this was the case, and that the ones that were not well used have gone but the ones that are well used have remained.

We heard that the Department is looking at possibly having an adolescent strategy and that on 13 March 2020 an adolescent conference is being held for managers and front line staff.

Work Programme

At the meeting, the following items were agreed for the next meeting on 27 April 2020:

- Briefing on Carers Assessments
- WAO Report on Tackling Violence Against Women, Domestic (includes Fieldwork in Swansea amongst others)
- Performance Monitoring.

The remaining items on the work programme will to be scheduled for the new municipal year.

Your Response

We hope you find this letter useful and informative. We would welcome your views and comments on any of the issues raised but, in this instance, a formal response is not required.

Yours sincerely

Paxton Hood-Williams

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